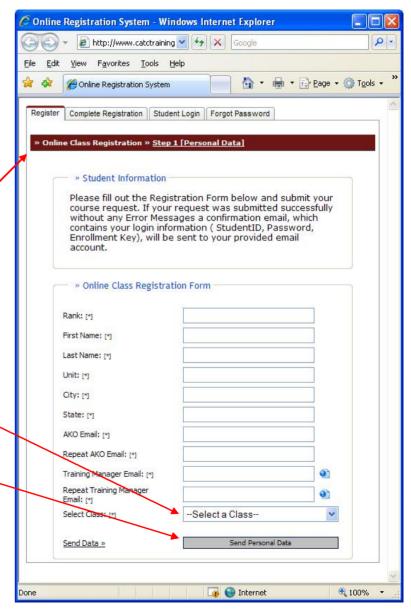
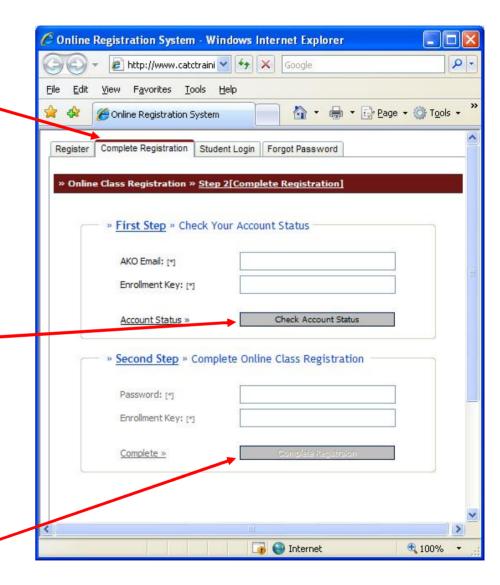
Registration

- It is important you follow these registration procedures in the correct order. If not, you will not be able to enter the course.
- Open the CATC Homepage, <u>http://www.catctraining.hqjmtc.army.mil/</u>
- Click on the ONLINE COURSES button at the left. This will open the Online Registration window
- Enter your registration info
- Be sure to use your AKO email address
- Select the online course you want
- Click Send Personal Data
- You will receive an email with your enrollment info.
- Open that email and proceed to the next step.



Complete Registration

- Click on the Complete Registration tab
- In First Step enter your AKO email (the email you used when you registered.
- Enter the Enrollment Key
 - UMDT-200 123456
 - ECO-100: 789101
 - TSIRT: 111213
- Click on Check Account Status
- Next go to Second Step to complete your registration.
- Enter the password you received
- Enter the Enrollment Key
- Click on Complete Registration

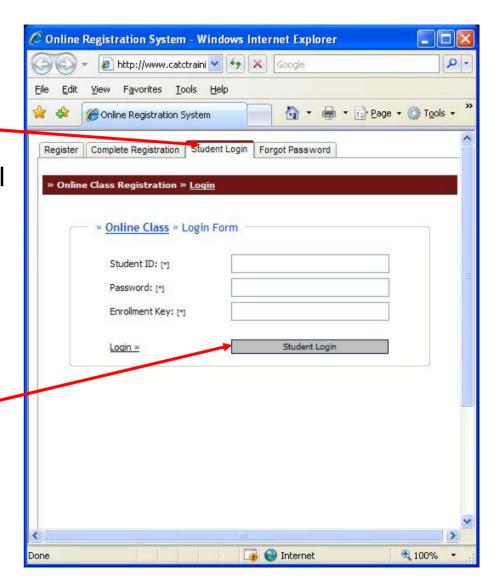


Proceed to the next step

Student Login

- Use the Student ID, Password and Enrollment Key you received by email
- Click on the Student Login Tab
- Enter your Student ID (AKO email address)
- Enter your Password
- Enter the Enrollment Key
 - UMDT-200 123456
 - ECO-100: 789101
 - TSIRT: 111213

Click Login



Forgot Password

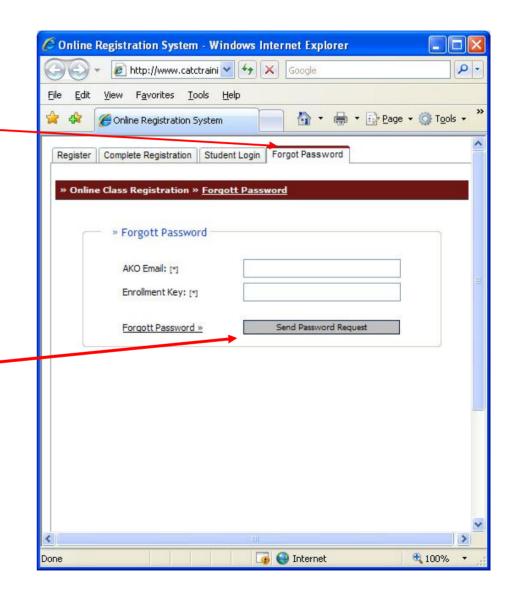
- If you forgot your password you can have a new one emailed to you.
- Click the Forgot Password Tab
- Enter your AKO email address (same address you used during registration)
- Enter the Enrollment Key

UMDT-200: 123456

- ECO-100: 789101

TSIRT: 111213

- Click Send
- You will receive an email with your new password.



FAQs

Q: I didn't receive an email with my registration info.

A: Make sure you used your AKO email address. Sometimes the email is routed to your Outlook email instead of AKO.

Q: I can't login after entering my login info.

A: Make sure you followed the login process in the correct order. You must first check your account status and complete registration. Do this in the Complete Registration tab.

Q: I enter my login info but I keep getting errors after multiple attempts.

A: The system may have an error. Request a new email in the Forgot Password tab, use this new password.

Q: I was able to login but nothing happens.

A: Enable popup windows.

Q: I was able to login and I see a window asking me to close the page.

A: This is normal, close the page and the course page will then open.

Q: My training NCO registered me in ATRRS but I haven't received my login info.

A: You have to register on the CATC Homepage to receive your login info. Open this address: http://www.catctraining.hqjmtc.army.mil/ and click on the ONLINE COURSES button on the left.

Q: I entered the course but the courses will not open.

A: Make sure you have the latest version of Adobe Flash, http://www.java.com/products/flashplayer/ and the latest version of Java, http://www.java.com

Q: I entered the site but I don't see the ONLINE COURSES button on the left, but I see on at the top.

A: You have entered our old site. Open our new site, http://www.catctraining.hqjmtc.army.mil/